

STATE OF NEVADA

Governmental and Private Facilities for Children – Inspections

December 2020



Legislative Auditor
Carson City, Nevada

Review Highlights



Highlights of Legislative Auditor report on the Governmental and Private Facilities for Children – Inspections issued on January 14, 2021.

Legislative Auditor Report # LA22-03.

Background

Nevada Revised Statutes (NRS) 218G.570 through 218G.595 authorize the Legislative Auditor to conduct audits of governmental facilities for children and reviews, inspections, and surveys of governmental and private facilities for children.

As of June 30, 2020, we had identified 61 governmental and private facilities that met the requirements of NRS 218G: 20 governmental and 41 private facilities. In addition, 56 Nevada children were placed in 13 facilities across 9 different states as of June 30, 2020.

NRS 218G requires facilities to forward to the Legislative Auditor copies of any complaint filed by a child under their custody or by any other person on behalf of such a child concerning the health, safety, welfare, and civil and other rights of the child. During the period from July 1, 2019, through June 30, 2020, we received 1,013 complaints from 25 facilities in Nevada. Thirty-six facilities reported that no complaints were filed during this time.

Purpose of Inspections and Surveys

Inspections and surveys were conducted pursuant to the provisions of NRS 218G.570 through 218G.595. This report includes the results of our inspections of 15 children's facilities, and surveys of 7 children's facilities. As inspections and surveys are not audits, they were not conducted in accordance with generally accepted government auditing standards, as outlined in *Government Auditing Standards* issued by the Comptroller General of the United States, or in accordance with the *Statements on Standards for Accounting and Review Services* issued by the American Institute of Certified Public Accountants.

The purpose of our inspections and surveys was to determine if the facilities adequately protect the health, safety, and welfare of the children in the facilities, and whether the facilities respect the civil and other rights of the children in their care.

Inspections and surveys included discussions of select policies, procedures, and related issues with facility management. In addition, we reviewed youth and personnel files.

Governmental and Private Facilities for Children – Inspections December 2020

Summary

In 12 of 15 children's facilities inspected, we did not note anything that caused us to question the health, safety, welfare, or protection of the rights of the children. However, at two of the facilities, Kiddos Nevada and 3 Angels Care, we observed conditions that caused us to question whether the facilities adequately protected the health, safety, and welfare of the children in their care. Based on our observations, we contacted the facilities' licensing agency. The licensing agency initiated corrective action, resulting in management at one facility closing its home. At the remaining facility, Specialized Alternatives for Families and Youth of Nevada, Inc., we observed conditions that caused us to question the safety and welfare of the children in its care. The licensing agency initiated corrective action, after we communicated our concerns to them. (page 5)

Kiddos Nevada

We noted health, safety, and welfare issues. For example, health issues observed included incomplete medication records and required documentation was missing. Safety issues observed included unsecured laundry detergent pods in a child's bedroom. Welfare issues observed included: the children's bathroom was filthy including the sink and floors; children's bedrooms contained beds without sheets or a bedframe, and there were piles of children's clothing on the floors, behind doors, and in bins; one child's bedroom smelled of human waste; and there was a pile of children's clothing on the garage floor. (page 5)

Facility management did not meet minimum foster care standards outlined in the Nevada Administrative Code (NAC) including: reasonable housekeeping standards; clean living spaces, bedrooms, and bathrooms which are free of trash and safety hazards; beds with sheets and bedframes; maintenance of medical records; and securing of laundry products. Facility management voluntarily closed the home after considering its licensing agency's quality of care concerns and our visit. (page 7)

3 Angels Care

At one of two 3 Angels Care foster homes, we noted health, safety, and welfare issues. For example, health issues observed included unsecured medication, incomplete medication documentation, and inaccessible records. Safety issues observed included an unsecured canister of Lysol spray, air freshener, a pair of scissors in a child's bedroom, and unsecured tools outside the home. Welfare issues observed included filth and piles of clothing throughout the home, so it was difficult to decipher clean from dirty laundry. In addition, the children's bedrooms had clothing on the floor, in laundry baskets, and bins alongside trash. Also, the children's bathroom was dirty, there was no towel rack, the trash can was overflowing, and there were clothes and toilet paper behind the door. Further, the kitchen floor was sticky. (page 7)

Management did not ensure its foster parents met minimum foster care standards outlined in NAC, including: reasonable housekeeping standards and separating clean and dirty clothing; clean living spaces, bedrooms, and bathrooms which are free from trash and safety hazards; maintenance of medical records and securing of medication; and securing cleaning products, tools, and equipment. (page 9)

Specialized Alternatives for Families and Youth of Nevada, Inc.

At one of three foster homes observed, we noted safety and welfare issues. For example, safety issues observed included unsecure laundry detergent. Welfare issues observed included: the hallway between the children's bedrooms had toys and litter; the children's bathroom had clothes, a towel, and trash on the floor; and the kitchen had dishes covering the entire counter top and dirty cookware on the stove. (page 9)

Management did not ensure its foster parents met minimum foster care standards outlined in NAC, including: reasonable housekeeping standards; clean living spaces, bedrooms, and bathrooms; or securing of laundry products. (page 10)

STATE OF NEVADA
LEGISLATIVE COUNSEL BUREAU

LEGISLATIVE BUILDING
401 S. CARSON STREET
CARSON CITY, NEVADA 89701-4747
Fax No.: (775) 684-6600



LEGISLATIVE COMMISSION (775) 684-6800

NICOLE J. CANNIZZARO, *Senator, Chair*

Brenda J. Erdoes, *Director, Secretary*

INTERIM FINANCE COMMITTEE (775) 684-6821

MAGGIE CARLTON, *Assemblywoman, Chair*

Cindy Jones, *Fiscal Analyst*

Mark Krmpotic, *Fiscal Analyst*

Legislative Commission
Legislative Building
Carson City, Nevada

We have conducted inspections and surveys of governmental and private facilities for children in the State of Nevada as authorized by Nevada Revised Statutes 218G.570 through 218G.595. The purpose of these inspections and surveys is to determine if the facilities adequately protect the health, safety, and welfare of the children in the facilities and whether the facilities respect the civil and other rights of the children in their care.

We wish to express our appreciation to the management and staff of the facilities for their assistance during the inspections and surveys. We are available to discuss the report with any legislative committees, individual legislators, or other state and local officials.

Respectfully submitted,

Daniel L. Crossman, CPA
Legislative Auditor

December 21, 2020
Carson City, Nevada

STATE OF NEVADA
GOVERNMENTAL AND PRIVATE FACILITIES
FOR CHILDREN – INSPECTIONS
DECEMBER 2020

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INTRODUCTION

This report includes the results of our work as required by Nevada Revised Statutes (NRS) 218G.570 through 218G.595. This report includes the results of inspections of 15 children's facilities (page 5) and surveys of 7 children's facilities (page 11).

Inspections included discussions with management, a review of personnel and youth files, and observations of all areas accessible to children. Discussions included: medication administration, treatment plans, reporting of abuse or neglect, face sheets (information needed in the event of an emergency), the complaint process, background checks and training, and related policies and procedures. In addition, we judgmentally selected files to review which included: personnel files for evidence of employee background checks and required training; and youth files for evidence of children's acknowledgment of their right to file a complaint, medication administered, treatment plans, and face sheet information. Inspections were referred to as unannounced site visits in our prior reports.

Surveys of facilities were conducted in response to the COVID-19 pandemic and related restrictions, during which we did not perform on-site, physical observations. Surveys included discussions with management, a review of personnel and youth files, and an analysis of select policies and procedures. Discussions included: medication administration, treatment plans, reporting abuse or neglect, face sheets, the complaint process, background checks and training, COVID-19 precautions, and related policies and procedures. In addition, we judgmentally selected files to review, which included: personnel files for evidence of employee background checks and required training, and youth files for evidence of children's acknowledgment of their right to file a complaint, medication administered, treatment plans, and face sheet information. We analyzed policies and procedures specific to the areas discussed with management, which included ensuring policies were consistent with management's understanding, statutes, and best practices.

BACKGROUND

NRS authorizes the Legislative Auditor to conduct audits of governmental facilities for children and reviews, inspections, and

surveys of governmental and private children’s facilities. Governmental facilities include facilities owned or operated by a governmental entity that have physical custody of children pursuant to the order of a court.

Private facilities include any facility that is owned or operated by a person and has physical custody of children pursuant to the order of a court.

Number and Types of Facilities

For the fiscal year ended June 30, 2020, we identified a total of 61 governmental and private facilities that met the requirements of NRS 218G: 20 governmental and 41 private facilities. Exhibit 1 lists the types of facilities located within Nevada and the total capacity of each type for the fiscal year ended June 30, 2020.

**Summary of Nevada Children’s Facilities
Fiscal Year Ended June 30, 2020**

Exhibit 1

Facility Type	Number of Facilities	Population		Staffing Levels	
		Maximum Capacity	Average Population	Average Full-Time	Average Part-Time
Correction and Detention Facilities	12	724	487	526	37
Child Care Facilities and Institutions	3	175	67	121	43
Psychiatric Hospitals	7	289	155	428	24
Facilities for Treatment of Abuse of Alcohol or Drugs	4	44	23	23	13
Foster Homes That Provide Specialized Care	20	182	116	130	29
Others	3	76	58	104	2
Foster Care Agencies	12	592	464	202	39
Totals – Facilities Statewide	61	2,082	1,370	1,534	187

Source: Auditor prepared from information provided by facilities.

Note: Appendix B on page 13 contains additional facility details.

In addition to children placed in facilities within the State of Nevada, an additional 56 children were placed in out-of-state facilities by a District Court or the State as of June 30, 2020. Nevada children were placed in 13 different facilities across 9 different states. In general, a child may be placed in an out-of-state facility because the child has been denied placements within the State, has a combination of diagnoses that cannot be treated in Nevada, has been diagnosed with sexual victimization or abusiveness, or is aggressive.

Exhibit 2 lists the number of children and the entity that placed them in out-of-state facilities as of June 30 for the past 3 years.

**Summary of Nevada Children Placed in Out-of-State Facilities
As of June 30, 2018, 2019, and 2020**

Exhibit 2

<u>Placing Entity</u>	<u>As of June 30, 2018</u>	<u>As of June 30, 2019</u>	<u>As of June 30, 2020</u>
1 st Judicial District Court (Carson City and Storey County)	8	6	4
2 nd Judicial District Court (Washoe County)	19	18	6
3 rd Judicial District Court (Lyon County)	2	4	0
4 th Judicial District Court (Elko County)	3	4	0
5 th Judicial District Court (Esmeralda and Nye Counties)	3	2	0
6 th Judicial District Court (Humboldt County)	1	0	0
7 th Judicial District Court (Eureka, Lincoln, and White Pine Counties)	1	1	1
8 th Judicial District Court (Clark County)	19	15	25
9 th Judicial District Court (Douglas County)	2	0	0
10 th Judicial District Court (Churchill County)	0	1	1
11 th Judicial District Court (Lander, Mineral, and Pershing Counties)	0	1	1
State of Nevada Division of Child and Family Services	19	19	18
Totals	77	71	56

Source: Auditor prepared from information provided by the district courts and the State of Nevada.

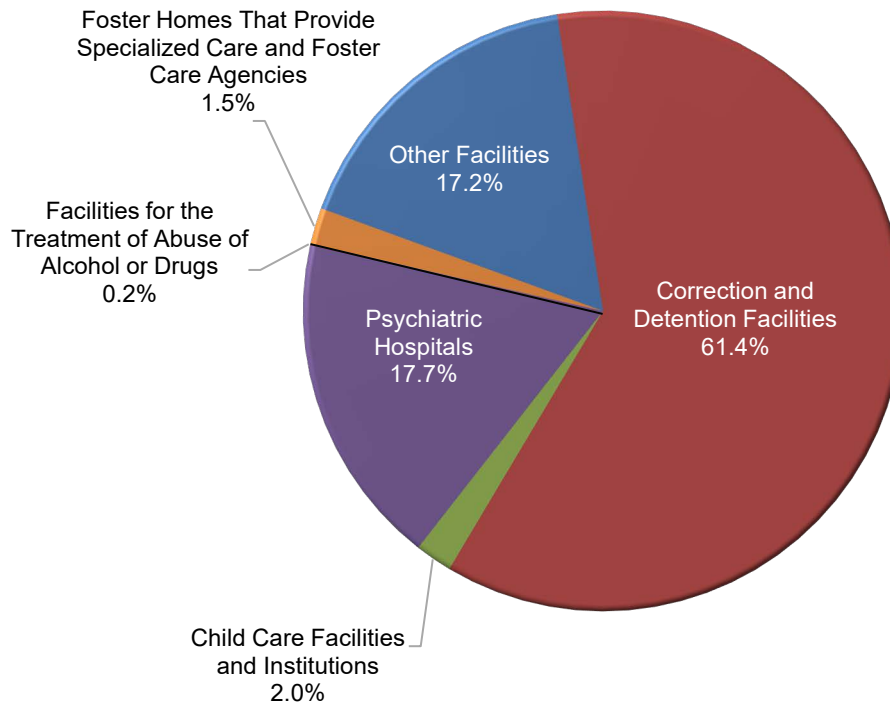
Complaints

NRS 218G requires facilities to forward to the Legislative Auditor copies of any complaint filed by a child under their custody or by any other person on behalf of such a child concerning the health, safety, welfare, or civil and other rights of the child.

We received and reviewed 1,013 complaints from 25 facilities in Nevada, during the period July 1, 2019, through June 30, 2020. Of the 1,013 complaints received, 622 (61.4%) were received from children placed in correction and detention facilities. Thirty-six Nevada facilities reported that no complaints were filed by children during this time. Some of the reasons facilities report that no complaints were filed include: the type of facility, the ages of the children, and the length of stay. We follow up with facilities on a regular basis to ensure complaint information is submitted to our office, as required by statutes. Complaint information is used as part of our risk assessment process for selecting facilities for review. Exhibit 3 on the following page summarizes complaints submitted by Nevada facilities for the fiscal year ended June 30, 2020.

**Summary of Complaints Submitted by Nevada Facilities
Fiscal Year Ended June 30, 2020**

Exhibit 3



Source: Auditor prepared from complaints submitted by facilities.

We also received and reviewed complaint information from Nevada children placed in out-of-state facilities.

SCOPE AND PURPOSE

Inspections and surveys were conducted pursuant to the provisions of NRS 218G.570 through 218G.595. As inspections and surveys are not audits, they were not conducted in accordance with generally accepted government auditing standards, as outlined in Government Auditing Standards issued by the Comptroller General of the United States, or in accordance with the Statements on Standards for Accounting and Review Services issued by the American Institute of Certified Public Accountants.

The purpose of our inspections and surveys was to determine if the facilities adequately protect the health, safety, and welfare of the children in the facilities and whether the facilities respect the civil and other rights of the children in their care. Our work was conducted from October 2019 through September 2020.

INSPECTIONS OF FACILITIES

In 12 of the 15 children's facilities inspected, we did not note anything that caused us to question the health, safety, welfare, or protection of the rights of the children. However at two facilities, Kiddos Nevada and 3 Angels Care, we observed conditions that caused us to question whether the facilities adequately protected the health, safety, and welfare of the children in their care. Based on our observations, we contacted the facilities' licensing agency. The licensing agency initiated corrective actions, resulting in management at one facility closing its home. At the remaining facility, Specialized Alternatives for Families and Youth of Nevada, Inc., we observed conditions that caused us to question the safety and welfare of the children in its care. The licensing agency initiated corrective action, after we communicated our observations to them. Appendix A of this report includes the facilities inspected, the facility types, and the dates of our inspections.

Kiddos Nevada

At Kiddos Nevada, we observed several issues that prompted us to question whether the facility adequately protected the health, safety, and welfare of the children in its care. Kiddos Nevada was licensed as a home that provided specialized foster care by Washoe County Human Services Agency (WCHSA). This was our first visit to Kiddos Nevada.

Some of the significant issues observed at the home included:

- Health: Incomplete medication records and required documentation was missing.
- Safety: Unsecured laundry detergent pods in a child's bedroom.
- Welfare: Several areas of the home were dirty. Examples included: the kitchen garbage was overflowing; the children's bathroom was filthy, including the sink and floors; children's bedrooms contained beds without sheets or a bedframe, and there were piles of children's clothing in disarray on the floors, behind doors, and in bins; one child's bedroom smelled of human waste; and there was a disorganized pile of children's clothing on the garage floor.

- Other: Face sheets were not prepared; there was no evidence the children read and/or acknowledged their right to file a complaint; complaint forms were not readily available to children; and personnel files were non-existent or incomplete.

The following pictures are examples of the living conditions at the home:

Children's clothing behind a bedroom door and in bins.



Children's clothing on the garage floor.



Based on our observations, we determined the care and the living conditions at Kiddos Nevada did not meet minimum foster care standards established in NRS 424 and outlined in the Nevada Administrative Code (NAC) 424. Specifically, facility management did not meet the following minimum foster care standards outlined in NAC 424: reasonable housekeeping standards (.545); clean living spaces, bedrooms, and bathrooms, free from trash and safety hazards (.360 and .365); beds with sheets and bedframes (.375); maintenance of medical records (.560); and securing of laundry products (.595).

Following our visit to Kiddos Nevada on January 15, 2020, we contacted WCHSA to discuss our concerns. In February 2020, WCHSA confirmed that all children residing in the home at the time of our visit were moved to other facilities. In addition, WCHSA confirmed Kiddos Nevada management closed its specialized foster home.

3 Angels Care

At one of two foster homes operated by 3 Angels Care, we observed several issues that prompted us to question whether the facility adequately protected the health, safety, and welfare of the children in its care. 3 Angels Care is considered a foster care agency by WCHSA. All eight of 3 Angels Care foster homes are licensed separately by WCHSA.

Some of the significant issues observed at the home included:

- Health: Unsecured medication, incomplete medication documentation, and inaccessible medication records.
- Safety: Unsecured items in children's bedrooms included: a canister of Lysol spray, air freshener, and a pair of scissors. Other safety issues observed outside of the home included: a piece of maintenance equipment laying on top of a shed roof; broken furniture and household items; and unsecured shovels.
- Welfare: The majority of the home was filthy. For example: the carpet throughout the home was dirty and items were in need of repair or replacement including a broken towel rack and an oil stained bathroom curtain covering the window. Children's clothing lay in piles throughout the home, including

the laundry room, making it difficult to decipher clean from dirty laundry. The children’s bedrooms were in disarray with children’s clothing on the floor, in laundry baskets, and bins alongside trash. Bathroom and kitchen living spaces were unsanitary as evidenced by stains on the bathroom door, toilet, shower tub, sink and tile in the children’s bathroom. Additionally, the children’s bathroom contained an overflowing trash can, and items including clothing and toilet paper were found behind the door and in the vanity. The kitchen was dirty and the floor was sticky. The following pictures are examples of the living conditions at the home:

Clothes and toilet paper behind the children’s bathroom door.



Table with unsecured medication.



Based on our observations, we determined that the care and living conditions at the 3 Angels Care home did not meet minimum foster care standards established in NRS 424 and outlined in NAC 424. Specifically, agency management did not ensure its foster parents met the following minimum foster care standards outlined in NAC 424: reasonable housekeeping standards, including separating clean and dirty clothing (.545); clean living spaces, bedrooms, and bathrooms which are free from trash and safety hazards (.360 and .365); maintenance of medical records and securing of medication (.560); and securing of laundry products, tools, and equipment (.595).

Following our visit to the home on January 30, 2020, we contacted WCHSA to discuss our concerns. In February, WCHSA moved the children to other facilities and homes and issued a corrective action plan to foster parents in the home. In March, WCHSA issued a corrective action plan to agency management. WCHSA instructed 3 Angels Care to attend communication, safety planning, and quality assurance training. In addition, WCHSA notified the agency that its homes would be subject to monthly visits.

Specialized Alternatives for Families and Youth of Nevada, Inc.

At one of three Specialized Alternatives for Families and Youth of Nevada, Inc. (SAFY) foster care homes, we observed several issues that prompted us to question whether the facility adequately protected the safety and welfare of the children in its care. SAFY is considered a foster care agency by Clark County Department of Family Services (CCDFS). All 52 of SAFY's foster homes are licensed separately by CCDFS.

Some of the issues observed at the home included:

- Safety: Unsecured laundry detergent.
- Welfare: Several areas of the home were dirty. For example: the carpets were worn and dirty; the hallway between the children's bedrooms had toys and litter on the floor; a child's bedroom had clothes on the floor; the children's bathroom had clothes, a towel, and trash on the floor; and the kitchen had dishes covering the entire counter top and dirty cookware on the stove.

The following picture is an example of the condition of the home:

Dishes covering the counter top and dirty cookware on the stove.



Based on our observations, we determined SAFY did not meet minimum foster care standards established in NRS 424 and outlined in NAC 424. Specifically, agency management did not ensure its foster parents met the following minimum foster care standards outlined in NAC 424: reasonable housekeeping standards (.545); clean living spaces, bedrooms, and bathrooms (.360 and .365); and securing of laundry products (.595).

Following our visit to the home on March 4, 2020, we contacted CCDFS to discuss our concerns. On March 6, 2020, CCDFS issued a required action plan to SAFY and its foster parents. In addition, CCDFS instructed SAFY to submit photographic evidence of the home for a period of 6 months. CCDFS also instructed SAFY to identify options to prevent foster parent burnout.

SURVEYS OF FACILITIES

We conducted surveys of seven children's facilities. We did not note anything that caused us to question the health, safety, welfare, or protection of the rights of the children in any of the seven facilities surveyed. However, our conclusions were limited by health and safety restrictions associated with the COVID-19 pandemic, which has had a significant impact on our work. Specifically, we did not physically observe the condition of the facilities surveyed to determine if the facilities met minimum standards established in statutes, including: the living conditions, housekeeping standards, or the security of dangerous items. In addition, we did not observe how some of the important policies were applied, including but not limited to medication.

Surveys included discussions with management, a review of personnel and youth files, and an analysis of select policies and procedures. Discussions included: medication administration, treatment plans, reporting allegations of abuse or neglect, face sheets, the complaint process, background checks and training, COVID-19 precautions, and related policies and procedures. We analyzed policies and procedures discussed to ensure they were consistent with managements' understanding, statutes, and best practices. In addition, we judgmentally selected files to review, which included: personnel files for evidence of employee background checks and required training, and youth files for evidence of children's acknowledgment of their right to file a complaint, medication administered, treatment plans, and face sheet information. Appendix A of this report includes the facilities surveyed, the facility type, and the date of our survey.

APPENDIX A**INSPECTIONS AND SURVEYS OF NEVADA CHILDREN'S FACILITIES**

Facility Name	Facility Type	Type of Work	Date of Work
Austin's House	Foster Home That Provides Specialized Care	Inspection	October 23, 2019
Family Learning Homes	Foster Homes That Provide Specialized Care	Inspection	November 5, 2019
Nevada Youth Training Center	Correction Facility	Inspection	November 20, 2019
Northeastern Nevada Juvenile Detention Center	Detention Facility	Inspection	November 20, 2019
Leighton Hall	Detention Facility	Inspection	November 21, 2019
Murphy Bernardini Regional Juvenile Detention Center	Detention Facility	Inspection	January 7, 2020
Kiddos Nevada	Foster Home That Provides Specialized Care	Inspection	January 15, 2020
3 Angels Care	Foster Care Agency	Inspection	January 30, 2020
Mountain Circle Family Services	Foster Care Agency	Inspection	February 13, 2020
Reno Behavioral Healthcare Hospital	Psychiatric Hospital	Inspection	February 13, 2020
JC Family Services	Foster Homes That Provide Specialized Care	Inspection	February 26, 2020
Olive Crest	Foster Care Agency	Inspection	March 2, 2020
Spring Mountain Youth Camp	Correction Facility	Inspection	March 3, 2020
Specialized Alternatives for Families and Youth of Nevada, Inc.	Foster Care Agency	Inspection	March 4, 2020
Nevada Homes for Youth and II	Facility for the Treatment of Abuse of Alcohol or Drugs	Inspection	March 5, 2020
Caliente Youth Center	Correction Facility	Survey	April 8, 2020
Hand Up Homes for Youth Northern Nevada	Foster Home That Provides Specialized Care	Survey	April 16, 2020
Western Nevada Regional Youth Center	Facility for the Treatment of Abuse of Alcohol or Drugs	Survey	April 29, 2020
Kids' Kottages	Child Care Institution	Survey	May 13, 2020
Spring Mountain Treatment Center	Psychiatric Hospital	Survey	June 9, 2020
Douglas County Juvenile Detention Center	Detention Facility	Survey	July 7, 2020
St. Jude's Ranch for Children	Foster Care Agency	Survey	July 23, 2020

Source: Auditor prepared from inspections and surveys conducted.

Note: Of the 22 facilities contacted, we completed 15 inspections and 7 surveys. None of the seven surveys completed included physical observations of the facilities.

APPENDIX B

NEVADA CHILDREN'S FACILITY INFORMATION FISCAL YEAR ENDED JUNE 30, 2020

Correction and Detention Facilities	Background			Population		Staffing Levels	
	Funded By	Location	Ages Served	Maximum Capacity	Average Population	Average Full-Time	Average Part-Time
Caliente Youth Center	State	Caliente	12 - 19	112	74	60	0
China Spring Youth Camp	State/Counties	Gardnerville	12 - 18	56	44	38	0
Clark County Juvenile Detention Center	Clark County	Las Vegas	10 - 20	192	120	153	22
Douglas County Juvenile Detention Center	Douglas County	Stateline	10 - 17	16	3	6	1
Jan Evans Juvenile Justice Center	Washoe County	Reno	10 - 17	72	38	45	0
Leighton Hall	Humboldt County	Winnemucca	10 - 18	6	1	12	4
Murphy Bernardini Regional Juvenile Detention Center	Carson City	Carson City	10 - 17	18	13	14	3
Nevada Youth Training Center	State	Elko	14 - 18	64	40	63	0
Northeastern Nevada Juvenile Detention Center	Elko County	Elko	12 - 18	24	11	13	0
Spring Mountain Youth Camp	Clark County	Las Vegas	12 - 18	100	91	55	2
Summit View Youth Center	State	Las Vegas	15 - 19	48	45	54	0
Teurman Hall	Various Counties	Fallon	11 - 18	16	7	13	5
Totals – 12 Correction and Detention Facilities				724	487	526	37

Child Care Facilities and Institutions	Background			Population		Staffing Levels	
	Funded By	Location	Ages Served	Maximum Capacity	Average Population	Average Full-Time	Average Part-Time
Adolescent Treatment Center	State	Sparks	12 - 17	16	9	14	0
Child Haven	Clark County	Las Vegas	0 - 17	90	40	63	42
Kids' Cottages	Washoe County	Reno	0 - 18	69	18	44	1
Totals – 3 Child Care Facilities and Institutions				175	67	121	43

Psychiatric Hospitals	Background			Population		Staffing Levels	
	Funded By	Location	Ages Served	Maximum Capacity	Average Population	Average Full-Time	Average Part-Time
Desert Parkway Behavioral Healthcare Hospital, LLC	Private	Las Vegas	8 - 17	21	14	20	3
Desert Willow Treatment Center	State	Las Vegas	12 - 17	32	11	65	0
Reno Behavioral Healthcare Hospital	Private	Reno	5 - 17	42	20	8	0
Seven Hills Hospital	Private	Henderson	5 - 17	20	10	103	3
Spring Mountain Treatment Center	Private	Las Vegas	5 - 17	26	20	19	1
West Hills Behavioral Health Hospital	Private	Reno	5 - 17	32	12	68	5
Willow Springs Center	Private	Reno	5 - 17	116	68	145	12
Totals – 7 Psychiatric Hospitals				289	155	428	24

Facilities for the Treatment of Abuse of Alcohol or Drugs	Background			Population		Staffing Levels	
	Funded By	Location	Ages Served	Maximum Capacity	Average Population	Average Full-Time	Average Part-Time
Nevada Homes for Youth I	Private	Las Vegas	12 - 18	10	6	2	4
Nevada Homes for Youth II	Private	Las Vegas	14 - 16	10	6	2	4
Vitality Unlimited-ACTIONS	Private	Elko	13 - 17	6	1	2	2
Western Nevada Regional Youth Center	Various Counties	Silver Springs	12 - 18	18	10	17	3
Totals – 4 Facilities for the Treatment of Abuse of Alcohol or Drugs				44	23	23	13

APPENDIX B

NEVADA CHILDREN'S FACILITY INFORMATION FISCAL YEAR ENDED JUNE 30, 2020 (continued)

Foster Homes That Provide Specialized Care	Background			Population		Staffing Levels	
	Funded By	Location	Ages Served	Maximum Capacity	Average Population	Average Full-Time	Average Part-Time
Austin's House	Private	Carson City	0 - 18	10	6	2	9
Ewing Home	Private	Pahrump	6 - 20	2	2	1	0
Family Learning Homes	State	Reno	6 - 17	20	8	11	0
Fischer Home ⁽¹⁾	Private	Pahrump					
Golla Home	Private	Washoe Valley	6 - 18	4	1	2	0
Hand Up Homes for Youth Northern Nevada	Private	Reno	12 - 17	12	9	14	2
JC Family Services	Private	Reno	12 - 18	24	16	12	2
Koch Family Home	Private	Pahrump	4 - 18	3	3	2	0
Lucas Home	Private	Amargosa Valley	5 - 17	2	2	2	0
Mitchell Home	Private	Pahrump	5 - 17	4	4	2	0
Nielson Home	Private	Pahrump	5 - 17	6	5	2	0
Oasis On-Campus Treatment Homes	State	Las Vegas	6 - 17	26	11	37	0
P6 Family Services, LLC	Private	Reno	8 - 18	15	12	15	0
Quest Counseling and Consulting, Inc.	Private	Reno	13 - 18	12	7	7	9
R House Community Treatment Home	Private	Reno	5 - 18	6	5	2	0
Ramos Home	Private	Femley	6 - 18	4	4	1	0
Rite of Passage–Qualifying Houses	Private	Minden/ Gardnerville	14 - 17	18	12	12	6
Scialabba Home	Private	Pahrump	4 - 18	4	3	2	0
The Reagan Home	Private	Reno	13 - 18	6	3	2	1
The Smith Home	Private	Ely	11 - 18	4	3	2	0
Totals – 20 Foster Homes That Provide Specialized Care				182	116	130	29

Others ⁽²⁾	Background			Population		Staffing Levels	
	Funded By	Location	Ages Served	Maximum Capacity	Average Population	Average Full-Time	Average Part-Time
HELP of Southern Nevada-Shannon West Homeless Youth Center	Private	Las Vegas	16 - 24	12	6	23	0
Rite of Passage-Sierra Sage Treatment Center	Private	Yerington	14 - 17	48	40	74	2
Spring Mountain Residential Center	Clark County	Las Vegas	12 - 18	16	12	7	0
Totals – 3 Others				76	58	104	2

Foster Care Agencies	Background			Population		Staffing Levels ⁽³⁾	
	Funded By	Location	Ages Served	Maximum Capacity	Average Population	Average Full-Time	Average Part-Time
3 Angels Care	Private	Reno	5 - 17	22	20	8	4
180 Community Wellness Centers, LLC	Private	North Las Vegas	4 - 18	13	9	5	0
Apple Grove Foster Care Agency	Private	Las Vegas	0 - 18	33	25	14	4
Bamboo Sunrise, LLC	Private	Henderson	0 - 21	60	52	19	1
Call to Compassion	Private	Reno	10 - 18	6	5	3	2
Eagle Quest	Private	Las Vegas	0 - 19	225	175	70	20
Koinonia Family Services	Private	Reno	3 - 18	34	19	5	1
Mountain Circle Family Services	Private	Reno	4 - 18	14	8	4	3
Mt. Olive Care	Private	Reno	6 - 17	8	8	9	1
Olive Crest	Private	Las Vegas	0 - 18	40	29	6	1
St. Jude's Ranch for Children	Private	Boulder City	0 - 18	37	29	27	0
Specialized Alternatives for Families and Youth of Nevada, Inc.	Private	Las Vegas	0 - 18	100	85	32	2
Totals – 12 Foster Care Agencies				592	464	202	39

Totals – 61 Facilities Statewide **2,082** **1,370** **1,534** **187**

APPENDIX B

NEVADA CHILDREN'S FACILITY INFORMATION FISCAL YEAR ENDED JUNE 30, 2020 (continued)

**Facilities That Closed During Fiscal Year 2020 or No Longer
Meet the Definition of a Facility in NRS 218G.535**

	Type of Facility	Location
Montevista Hospital	Psychiatric Hospital	Las Vegas
Children's Cabinet–Center for Aspiring Youth	Foster Home That Provides Specialized Care	Sparks
Hope Healthcare Services	Foster Homes That Provide Specialized Care	Reno
Kiddos Nevada	Foster Home That Provides Specialized Care	Reno
Tahoe House Family Services, LLC	Foster Home That Provides Specialized Care	Reno
Genesis	Foster Care Agency	North Las Vegas
Never Give Up Youth Healing Center	Psychiatric Residential Treatment Facility	Amargosa Valley

**Totals – 7 Facilities That Closed or No Longer Meet the
Definition of a Facility**

Source: Auditor prepared from information provided by facilities.

- ⁽¹⁾ Facility did not respond to our request for information.
- ⁽²⁾ Other facility types provide a full range of therapeutic, educational, recreational, and support services. Residents are provided with opportunities to be progressively more involved in the community.
- ⁽³⁾ Staffing levels do not include contract foster parents.

APPENDIX C

METHODOLOGY

To identify facilities pursuant to the requirements of NRS we reviewed children's placement information submitted monthly by certain local governments. In addition, during examination of youths' files, we noted the children's prior and subsequent placements. We also reviewed stories in the news media regarding children's facilities. Next, we contacted each facility identified to confirm it met the definitions included in NRS 218G.500 through 218G.535. For each facility confirmed, we obtained copies of complaints filed by children or other persons on behalf of a child while in the care of a facility since July 1, 2019.

To establish criteria, we reviewed *Performance-based Standards* developed by the Council of Juvenile Correctional Administrators, Child Welfare League of America's *Standards of Excellence for Residential Services and Health Care Services for Children in Out-of-Home Care*. In addition, we reviewed the Nevada Association of Juvenile Justice Administrators' *Peer Review Manual*. We also reviewed applicable state laws and federal regulations.

We selected criteria that included issues related to the health, safety, welfare, civil and other rights of children, as well as treatment. Health criteria included items related to a child's physical health, such as medical care. Safety criteria related to the physical safety of children, such as the environment and staffing. Welfare criteria related to the general well-being of a child, such as punishments or discipline. Treatment criteria related to the mental health of children, not necessarily how they were treated on a daily basis, such as access to counseling, treatment plans, and progress through the program. Civil and other rights included rights as human beings, such as the right to file a grievance.

We received, reviewed, and tracked complaints filed by each facility to determine whether each facility submitted complaints monthly pursuant to NRS 218G.580. The nature and extent of each complaint received and facility management's consistency with statutory reporting requirements is considered in our assessment of risk and selection of facilities to review.

Next, we selected a judgmental sample to perform inspections and surveys of children's facilities. Our selection was partially based on our assessment of risk, the last time we visited, the size, and the type of children's facility.

As inspections and surveys are not audits, our work was not conducted in accordance with generally accepted government auditing standards, as outlined in *Governmental Auditing Standards* issued by the Comptroller General of the United States, or in

accordance with the *Statements on Standards for Accounting and Review Services* issued by the American Institute of Certified Public Accountants.

Inspections included discussions with management, a review of personnel and youth files, and observations of the facilities. Discussions included: medication administration, treatment plans, reporting of abuse or neglect, face sheets, the complaint process, background checks and training, and policies and procedures. In addition, we judgmentally selected files to review, which included: personnel files for evidence of employee background checks and required training, and youth files for evidence of children's acknowledgment of their right to file a complaint, medication administered, treatment plans, and face sheet information. We physically observed all areas accessible to children.

Surveys included discussions with management, a review of personnel and youth files, and an analysis of select policies and procedures. Discussions included: medication administration, treatment plans, reporting allegations of abuse or neglect, face sheets, the complaint process, background checks and training, COVID-19 precautions, and related policies and procedures.

During surveys, we analyzed policies and procedures discussed to ensure they were consistent with managements' understanding, statutes, and best practices. For example, we analyzed medication administration policies and procedures to ensure they addressed: documenting medication administered, including medication refused by children; maintaining physicians' orders, pharmacy instructions, and consent to administer psychotropic medication; and ensuring processes are in place to identify, address, and minimize errors. Our analysis also included ensuring policies and procedures addressed: verifying and documenting medication at intake and discharge; reordering prescribed medication; securing medication; and verifying and documenting medication for destruction.

In addition, during surveys, we judgmentally selected files to review, which included: personnel files for evidence of employee background checks and required training, and youth files for evidence of children's acknowledgment of their right to file a complaint, medication administered, treatment plans, and face sheet information. Surveys were conducted during the COVID-19 pandemic. To protect facility staff, facility children, and our staff, we did not physically observe any of the facilities surveyed.

Our work was conducted from October 2019 through September 2020 pursuant to the provisions of NRS 218G.570 through 218G.595.

Contributors to this report included:

Zackary Fourgis, MBA
Deputy Legislative Auditor

Dameon Meeks, MBA
Deputy Legislative Auditor

Sandra McGuirk, CPA
Audit Supervisor

Shannon Riedel, CPA
Chief Deputy Legislative Auditor